

**METHOD AND APPARATUS FOR DYNAMICALLY ADJUSTING
RESOURCES ASSIGNED TO PLURALITY OF CUSTOMERS, FOR
MEETING SERVICE LEVEL AGREEMENTS (SLAs) WITH MINIMAL
RESOURCES, AND ALLOWING COMMON POOLS OF RESOURCES
5 TO BE USED ACROSS PLURAL CUSTOMERS ON A DEMAND BASIS**

ABSTRACT OF THE DISCLOSURE

A method (and system) for managing and controlling allocation and de-allocation of resources based on a guaranteed amount of resource and additional resources based on a best effort for a plurality of customers, includes dynamically allocating server resources for a plurality of customers, such that the resources received by a customer are dynamically controlled and the customer receives a guaranteed minimum amount of resources as specified under a service level agreement (SLA).